

Bad feedback example transcript

Consultant: Tell me about the case then.

Sue: She was a primip in spontaneous labour making slow progress. So, I prescribed Syntocinon for her.

Consultant: Did you ask anyone whether you should do that?

Sue: No, I didn't.

Consultant: Should this trainee be putting up Synto without senior input? No.

Sue: The CTG started to show some decelerations which I reviewed and, after some time, decided to do an FBS.

Consultant: Did you speak to any midwives or consultants?

Sue: The pH result was normal. And she started to make some progress. So, we continued with the Synto. After that, I was called away to an emergency. And I wasn't able to review the CTG again for another hour and a half.

Consultant: Called away? Was this not an important case to be looking after, too? What do you think, sister? So, listen, when you could be bothered to come back, what did you find?

Sue: CTG had become much worse.

Consultant: Really. Have you heard of that famous doctor, DR C BRAVADO? Did you check the contraction rate? Because looking at it, she's clearly hyperstimulating.

Sue: No. I re-examined her and found that she was fully dilated.

Consultant: Well. How very fortunate.

Sue: I assessed her and made the decision to deliver the baby in the room. The ventouse failed and we had to do an emergency Caesarean.

Consultant: And?

Sue: The baby came out in poor condition with cord gases of 6.9 and needed immediate resuscitation and admission to the neonatal unit.

Consultant: It's not a surprise, is it, given what you've told me. I would be upset, too, if I was you. You're going to have to do a lot better than this if you want to succeed in this career. Next time, sister, can we have someone watching her?